

South Lakeland Crime and Disorder Reduction Partnership 2005 - 2008

Windermere Community Safety Partnership Action Plan 2007 - 2008

Ref.	Task, Project or Initiative	Lead Partner Responsibility/ Other partners	Timescale/ Milestones	Performance Indicator /Target	Resources	Strategic Links
STRATEGIC AIM: To reduce the levels of crime and anti social behaviour in Windermere and Bowness and improve the quality of life for local residents and visitors to the area						
OBJECTIVE 1: To examine the level of crime and the perception of crime and to reduce the number of reported incidents in identified "hot spots"						
Action 1.1 Deter the use of gardens by Windermere Library and Marchesi Centre for ASB and alcohol related incidents	1. SLDC to maintain shrubs on a regular basis and ensure rear access clear of rubbish 2. Police routine patrols on regular basis 3. Detached youth worker to work with young people on site 4. Monitor outcome of SLDT feasibility study for Ellerthwaite Square 5. Monitor outcome of CCC library improvements bid	SLDC & Continental Landscapes CCC Cumbria Police Young Cumbria SLDT CCC	Ongoing Review March 2008	Monitor that this is taking place Number of incidents recorded Engagement with young people and reduced incidents Study complete Bid approved	Staff time Staff time and Operation SMART Staff time	1.South Lakeland Community Strategy 2004 – 2024 2.SLDC Corporate Plan 2005 – 2008 3.Cumbria Police Authority & Cumbria Constabulary Strategic Plan 2005 - 2008
Action 1.2 Deter the use of Lions Playground (Langrigge park) for ASB and alcohol related incidents	1. Ensure regular maintenance and removal of rubbish through WTC 2. Deploy routine police patrols as required 3. Funding applications prepared by LP committee	WTC Langrigge Park Committee Cumbria Police Langrigge Park Committee	Ongoing Review March 2008 Dec 2005	Monitor that this is taking place Number of incidents recorded	Staff time Staff time	4. Cumbria Constabulary Policing Plan 5.South Cumbria Area Policing Plan
Action 1.3 Deploy Steetsafe operations in identified hot spots	1. Target Steetsafe operations to areas of identified need using agreed process 2. Ensure follow up complete and partners deliver actions	Police	Ongoing Review March 2008	Min 4 operations per year	Staff time	

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Action 1.4 Monitor impact of the youth shelter	1. Measure impact of youth shelter through calls for service and use 2. Measure number of ASB incidents to the location 2. Evaluate in full March 2008	Police SLDC	Ongoing Review March 2008			
OBJECTIVE 2: To increase the participation of residents in local projects						
Action 2.1 Involve local community in developing a programme of performances for bandstand	1. Scope ideas for use of the new performance area 2. Clarify ownership, license requirements and booking process 2. Plan series of performances based on existing calendar of events and availability of bandstand	WTC WYP WCSP SLDC SLDT	Ongoing Review March 2008	Number of performances planned Number of local groups involved Number of local performers	Staff time Bandstand availability Funding for performers	6. South Lakes Youth Work Plan 2005 - 2008
Action 2.2 Increase greater participation of business community and licensees in Shop and Bar Watch schemes and crime prevention measures	1. Crime Prevention advice & target as part of Shop watch 3. Promote Internal CCTV systems with retailers 4. Windermere Barwatch to be asked to consider change of T o R to include off license premises 5. Adopt Secure by Design principles and promote CCTV in all major projects	Police Terry Belshaw Kevin Robson / Sarah Blacow Steve Walsh Terry Belshaw	March 2008	Evaluation to show: Number of talks Number of people present Crime message delivered No of CCTV installations No of license outlets in Barwatch	Staff time	

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Action 2.3 Continue development of Neighbourhood Watch schemes in the area in line with Safer and Stronger block of Local Area Agreement	<ol style="list-style-type: none"> 1. Continue to upgrade database and increase the number of Schemes in HS areas 2. Promote NWA through Neighbourhood Forum 3. Focus on Streetsafe areas and follow referrals 4. Broaden role of Voice Connect messaging system 	NHW Development worker (Andrea Bell)	Ongoing Review March 2008	Signage Increase intelligence from Scheme re uninvited visitors AB to give number of additional schemes target	SSC funding for Neighbourhood Watch Dev Officer as part of pooled county project budget	
Action 2.4 Raise awareness of Distraction Burglary and provide advice	<ol style="list-style-type: none"> 1. Use Local Radio campaigns to promote message 2. Ongoing work of Crime Prevention Officer through home visits and presentations 	Terry Belshaw	Ongoing Review March 2008	Number of radio campaigns Number of home visits Number of presentations	Staff time	
Action 2.5 Involve Cumbria Fire and Rescue Service in local project delivery inc Young Firefighters and Home safety checks	<ol style="list-style-type: none"> 1. Establish Young Firefighters scheme in Windermere 2. Complete agreed number of home safety checks 3. Participate in planned Streetsafe operations 	Cumbria Fire and Rescue Service	Ongoing Review March 2008	Number of Young Firefighters Number of home safety checks		

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Action 2.6 Increase numbers of local people willing to volunteer at the Phoenix Centre and with other groups eg Guides, Boy scouts etc	1. Challenge perceptions of local community and raise awareness of involvement in local groups 2. Advertise vacancies in the Hub, on Phoenix centre and other local websites and through leaflet campaign	WYP WTC CCC / SLDC	Ongoing Review March 2008	1.Number of new volunteers recruited 2. Need to devise qualitative indicators	Staff time	
OBJECTIVE 3: To improve communication between groups within the community						
Action 3.1 To produce a community newsletter, sustain publications and develop a website	1. Hub distribution and circulation undertaken by SLDT 2. Website under development 3. Secure involvement of young people 4. Monitor sustainability through SLDT	SLDT Hub Editorial Team	Ongoing Review March 2008	1.Number of editions published per annum 3.Number of issues distributed	Staff time Funding for publication Funding for delivery	
Action 3.2 Produce and distribute a leaflet of all activities available to young people	1. Collate all information via Debbie Binch 2. Produce the information leaflet 3. Ensure wide distribution of information	CCC Debbie Binch	Complete Sept 2007	Leaflet produced and distributed		

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Action 3.4 Improve cross generational communication and awareness	1. Invite young and older generations to discuss with WCSP 2. Encourage cross generational activity through Lakes School, St Annes school and WYP	WCSP WYP Lakes School	Ongoing Review March 2008	Number of activities planned and sustained activities	Staff time Funding for identified projects Venues	
Action 3.5 Improve integration into local community for BME groups	1. Maintain weekly library drop in support facility 2. Introduce 3 rd party reporting for hate crime incidents 3. Target Polish community through a Streetsafe conducted via website 4. Consider BME groups when planning Streetsafe operations	Police	Ongoing Review March 2008	Number of reports	Staff time Funding for identified projects	
OBJECTIVE 4 To ensure main agencies work together to tackle local crime and disorder issues						

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Action 4.1 Deliver drug awareness sessions for the community and local school	1. Seek to work with schools on substance misuse through PTA meetings and newsletters 2. Raise awareness through Junior Citizen scheme	Cumbria Police Schools	Ongoing Review March 2008 June 2007	Number of sessions delivered	Staff time School time	
Action 4.2 Provide test purchasing operations in conjunction with Trading Standards	1. Continue test purchasing operations at planned intervals with Trading Standards as part of Operation SMART	Cumbria Police CCC	Ongoing Review March 2008	Number of test purchases completed Number of failing off licenses	Staff time	
Action 4.4 Identify areas where poor lighting is considered to impact on crime and disorder	1. Use police statistics and public consultation to identify areas 2. Progress through CCC Highways 3. Identify level of funding required and source 4. Ensure sufficient pruning of trees to allow light	Cumbria Police CCC WTC SLDC	Ongoing Review March 2008	Number of areas identified Number of lights replaced	CCC revenue funding CDRP funding	
Action 4.5 Consider alternatives to CCTV provision for town (See Action 2.2)	1. Encourage local businesses and licensees to install internal CCTV 2. Encourage all local businesses to review own crime prevention measures	Cumbria Police	Ongoing Review March 2008			

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Objective 5: To ensure young people are involved in ownership of the strategy and delivery of the Action Plan						
Action 5.1 Involve young people in developing a programme of performances for bandstand	1. Windermere Youth Project music group to plan performances 2. Engage schools with programme planning 3. Engage Detached Youth Worker for wider involvement	WYP Youth Workers Schools Young Cumbria	Ongoing Review March 2008	Number of performances planned Number of performances staged	Staff time Bandstand availability	
Action 5.2 Involve young people in writing text and production of the Hub	1. Engage potential group through Windermere Youth Project 2. Engage Detached Youth Worker for wider involvement 3. Investigate input from schools	WYP Youth Workers Young Cumbria Schools	Ongoing Review March 2008	Number of young people involved Number of articles written and published	Staff time Computers	
Action 5.3 Encourage participation in WCSP meetings	1. Schools on mailing list for agendas 2. Arrange meeting at a school and within school timetable 3. Arrange meeting at a youth group venue	SLDC	Ongoing Review March 2008	Attendance at meetings At least 1 meeting per annum on school or alternate premises	School commitment Staff time Venue	
Action 5.4 Review additional funding for Youth project staff	1. Prepare bid to South Lakes Youth Partnership for additional funding 2. Monitor outcomes to link with youth work in Cumbria Partnership	Windermere Youth Project	Ongoing Review March 2008			

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Action 5.5 Scope potential to develop volunteering opportunities through Volunteer Centre	1. Contact youth development worker and determine existing opportunities	Jenny Draper Maggie King	Ongoing Review March 2008	Number of activities set up in Windermere area		
Action 5.6 Involve Connexions in work of WCSP	1. Monitor projects in Windermere and receive feedback 2. Monitor projects in Lakes School and receive feedback 3. Support attendance of young people at WCSP and WTC meetings	Connexions Maggie King	Ongoing Review March 2008		Staff time	
Action 5.7 Link actions for young people to Every Child Matters and support South Lakes Youth Work Plan	To be completed					

Actions completed or removed from 2006/2007

Action 1.1 The lean to roof at rear of library had been removed in response to crime prevention advice. Since the removal, there had been very few police calls for service to this location.
Action 1.2 Deter the use of Lions Playground for ASB and alcohol related incidents This area is now covered by the Designated Public Places Order in relation to drinking in public places. The Langrigge park group now have a new constitution to aid bids for funding and are called the Langrigge Playground Committee. Action completed, removed from plan
Action 2.2 Increase greater participation of business community and licensees in Watch scheme and crime prevention measures

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Windermere Barwatch have amended the terms of reference. Action completed, removed from plan
Action 2.4 Raise awareness of Distraction Burglary and provide advice Brian Steele completed a talk on distraction burglary. Action removed from plan. Crime Reduction Basics training will not take place due to lack of staff capacity. Action removed from plan. Theatre group presentations and Beat the Bogeyman training will not take place. Remove from plan
Action 3.1 The Hub The Hub publication and distribution has been taken over by SLDT and will be available through the SLDT website. WCSP will continue to monitor this action as part of the action plan
Action 4.3 SLDC to introduce Alcohol Designation Orders in specified areas an with agreement of WTC DPPO effective from Jan 2006. Action completed and removed from plan
Action 5.6 Identify site and funding source for youth shelter Funding secured through South Lakeland CDRP for this project. Shelter installed June 2007. Ongoing monitoring of the project will continue in relation to calls for service, maintenance costs and use.
WINDERMERE COMMUNITY SAFETY PARTNERSHIP – SUCCESSFUL ACTIVITES DURING 2006 / 2007
YOUTH SHELTER After consultation with young people through the Lakes School, Young Cumbria and Windermere Youth Project, funding provided by the South Lakeland Crime and Disorder Reduction Partnership has led to the installation of a youth shelter on Queens Park.
CCTV AT WINDERMERE LIBRARY CCTV has now been installed at Windermere library, after strong lobbying from members of WCSP. The cameras have already been used to provide evidence for a successful prosecution for criminal damage. The Community Safety Partnership will continue to press for further enhancements to the system as funding becomes available. In addition, and based on advice from the Crime Prevention Officer, the lean to roof at the rear of the building has been removed. This has led to a decrease in calls to the police to respond to youth disorder in the area.
STREETS SAFE There have been 4 Streetsafe multi agency operations in Windermere during the last year. Young people have been involved in these visits, the first time this has happened in South Lakeland. Droomer Drive and Broad Street areas were targeted, with 2 initial visits and then 2 follow up visits. The follow up visits not only let residents know what has been happening in the area, but also help us to assess the impact of any work. A new residents association has started in this area. More of these events are planned across the area and they will help to shape police, fire and community services.

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WINDERMERE YOUTH PROJECT

There has been much good work achieved by Sheryll Bott and her team at the Windermere Youth Project, based in the Phoenix Centre

JUNIOR FIREFIGHTERS

There have now been 2 highly successful Junior Firefighters schemes based at Windermere Fire Station and a further scheme will run from September. The scheme is aimed at young people in years 9 and 10 and provides an opportunity to build a range of skills, including team work, basic first aid and responsibility for others and equipment

INVOLVEMENT OF YOUNG PEOPLE

WCSP members will be consulting with young people on a revised action plan that is currently being developed. Maggie King from Connexions is helping to facilitate this through the Lakes School and Young Cumbria

BARWATCH

A successful Barwatch scheme covers all the licensed premises in Windermere and Bowness and provides an opportunity for licensees to ensure a safe environment for both customers and staff through the exclusion of those whose behaviour is either violent or abusive. A committee of licensees considers bans at regular meetings and the length of ban ranges from 3 months to 12 months, with some bans also being reviewed annually. The length of ban reflects the seriousness of the behaviour. There are currently 18 active bans in the area.